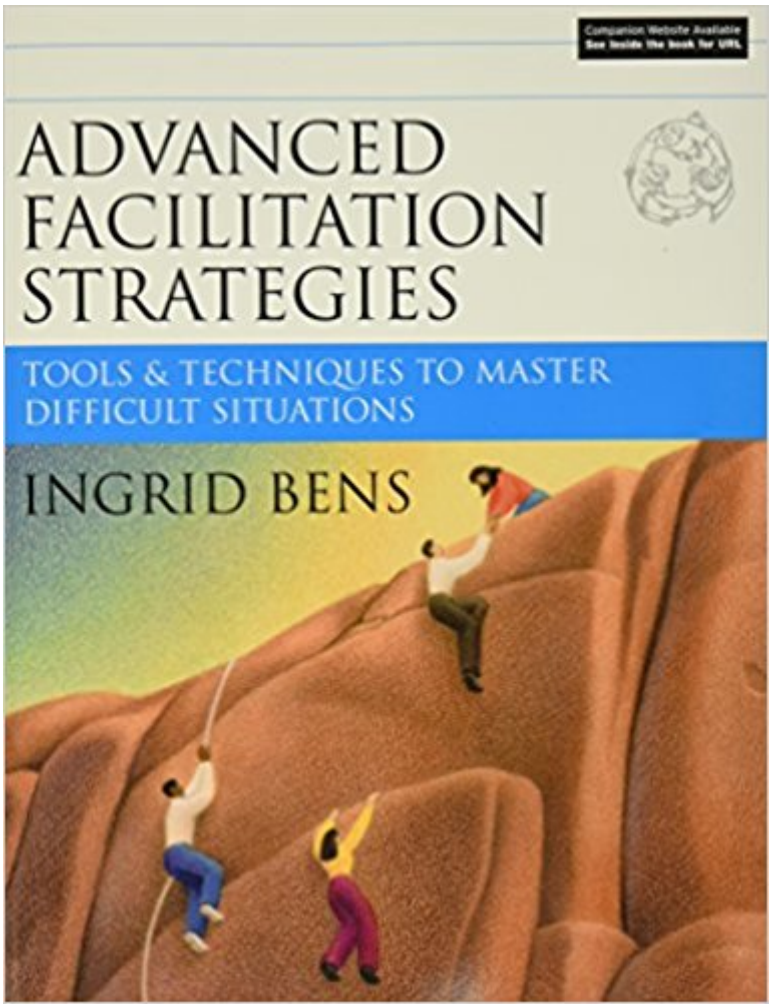
Ebook Directory
the best source of ebook

The book was found

Advanced Facilitation Strategies: Tools And Techniques To Master Difficult Situations



PDF
Adobe
DOWNLOAD EBOOK

Synopsis

From Ingrid Bens, the author of the best-selling book Facilitating with Ease!, comes the next-step resource for project leaders, managers, community leaders, teachers, and other facilitators who want to hone their skills in order to deal with complex situations. Advanced Facilitation Strategies is a field guide that offers practical strategies and techniques for working with challenging everyday situations. These proven strategies and techniques are based on experience gleaned from hundreds of facilitated activities in organizations of all sizes and in all sectors. Both novice and seasoned facilitators who have had firsthand experience designing and leading meetings will benefit from this reality-based playbook. Advanced Facilitation Strategies is filled with the information facilitators need to Become better at diagnosing facilitation assignments and creating effective process designs Broaden their repertoire of tools to make impromptu design changes whenever they are needed Learn to be more resilient and confident when dealing with dysfunctional situations and difficult people.

Book Information

Paperback: 272 pages

Publisher: Jossey-Bass (August 8, 2005)

Language: English

ISBN-10: 0787977306

ISBN-13: 978-0787977306

Product Dimensions: 8.5 x 0.6 x 11 inches

Shipping Weight: 1.4 pounds (View shipping rates and policies)

Average Customer Review: 4.4 out of 5 stars 9 customer reviews

Best Sellers Rank: #206,084 in Books (See Top 100 in Books) #208 inÃ Â Books > Textbooks > Business & Finance > Business Development #314 inÃ Â Books > Business & Money > Management & Leadership > Strategy & Competition #764 inÃ Â Books > Business & Money > Processes & Infrastructure > Strategic Planning

Customer Reviews

Advanced Facilitation Strategies From Ingrid Bens, the author of the best-selling book Facilitating with Ease!, comes the next-step resource for project leaders, managers, community leaders, teachers, and other facilitators who want to hone their skills in order to deal with complex situations. Advanced Facilitation Strategies is a field guide that offers practical strategies and techniques for working with challenging everyday situations. These proven strategies and techniques are based on

experience gleaned from hundreds of facilitated activities in organizations of all sizes and in all sectors. Both novice and seasoned facilitators who have had firsthand experience designing and leading meetings will benefit from this reality-based playbook. Advanced Facilitation Strategies is filled with the information facilitators need to Become better at diagnosing facilitation assignments and creating effective process designs Broaden their repertoire of tools to make impromptu design changes whenever they are needed Learn to be more resilient and confident when dealing with dysfunctional situations and difficult people This book includes techniques for dealing with dilemmas in facilitation, shows how to maintain neutrality in various situations, and reveals how to work effectively with group leaders. Bens outlines six common decision quandaries and offers tips on how advanced facilitators resolve them. She suggests various tools that can be used to intervene in group conflicts in order to put participants back on track. The author also outlines five steps for managing complex situations—assessment, design, contracting, implementation, and follow-up—and shows how to implement each step to maximize effectiveness. Advanced Facilitation Strategies, with an accompanying CD-Rom, is a valuable toolkit filled with customizable instruments, charts, tools, checklists, references, and guides for all practitioners. Praise for Ingrid Bens's Facilitating with Ease! "Facilitating with Ease! is a gold mine of tools, tips, and wisdom, useful for both novices and experts. In a world where everyone must facilitate or fall behind, this guide will help you stay ahead!" –Jim Gannon, senior vice president of human resources development, Royal Bank Financial Group "Facilitating with Ease! is a must-have resource. I've been in OD for fifteen years and this is one of my 'go-to' books." –Rob Mullins, senior training consultant, The Boeing Company "Facilitating with Ease! is so thorough and so well organized, we've made it the centerpiece of our facilitator training program." –Karen H. Wunderlin, president, Wunderlin Consulting

Ingrid Bens is a consultant, speaker, and trainer who specializes in facilitation skills, team building, conflict management, employee participation, and organizational change. She is a partner in the consulting firm Participative Dynamics.

It's a textbook. What else can I say? It's for a Psychology class with a concentration on Mediation and Conflict Resolution.

Not so useful for experienced facilitators. Not totally "advanced".

nice

easy reading clear and to the point games me some good views and good ideals for my group at work

I got an A in the class, very good text

Excellent reference book for my doctorate program. I received it on time and in excellent condition. is my go to place for all reading materials.

After working in an organization comprised of 240 high performance teams and facilitating thousands of team activities, I was looking for something that would help address those issues that went beyond the normal facilitation efforts. This book offers strategies for approaching teams that seem to be going nowhere. They are the best techniques I have ever seen. Ingrid Bens has captured the art of dealing with difficult team issues and individual behaviors. She has placed her many effective tools & techniques in an understandable order that categorizes almost every situation I have encountered. I recommend this book to anyone who wants to master the art of expert facilitation and learn what to do in those challenging team situations.Mark VilbertHuman Resources Specialist, Employee DevelopmentThe Boeing Co.

When you’re facilitating there are so many situations that come up in groups and sessions and while some books talk through techniques and processes, this book tackles some of the trickier situations. There are sample scripts and responses - what to do, what not to do (Which i found most helpful!) and details about what’s possibly going on behind the behaviour or situation. I read a few pages and put skills into practice the next day. It’s a great addition to my other books/refs and I’ve used it as a ’help, what will I do when...’ resource.

Download to continue reading...

Advanced Facilitation Strategies: Tools and Techniques to Master Difficult Situations Difficult Mothers: Difficult Mothers Cure: Toxic Relationships With Narcissistic Mothers Understood And Overcome Forever! (Difficult Mothers, narcissistic ... absent mother, narcissist relationship) Facilitation of Therapeutic Recreation Services: An Evidence-Based and Best Practice Approach to Techniques and Processes Stress Relief: Relax the Body and Calm the Mind, Restore Balance, and Resolve Difficult Situations Getting Past No: Negotiating in Difficult Situations Turn the Tide: Rise

Above Toxic, Difficult Situations in the Workplace The Conflict Resolution Phrase Book: 2,000+ Phrases For Any HR Professional, Manager, Business Owner, or Anyone Who Has to Deal with Difficult Workplace Situations The Tools & Techniques of Employee Benefit and Retirement Planning (Tools and Techniques of Employee Benefit and Retirement Planning) Tools & Techniques of Employee Benefit and Retirement Planning, 11th ed. (Tools and Techniques of Employee Benefit and Retirement Planning) The Tools & Techniques of Financial Planning, 10th Edition (Tools and Techniques of Financial Planning) Difficult Decisions in Colorectal Surgery (Difficult Decisions in Surgery: An Evidence-Based Approach) Difficult Decisions in Vascular Surgery: An Evidence-Based Approach (Difficult Decisions in Surgery: An Evidence-Based Approach) Extreme Facilitation: Guiding Groups Through Controversy and Complexity Drum Circle Facilitation Book Building Community Through Rhythm (Softcover) Handbook of Research on the Facilitation of Civic Engagement through Community Art Designing with the Wool Advanced Techniques in Navajo Weaving (Advanced Techniques In Navajo Weaving) Organizational Rhetoric: Situations and Strategies Master Planning Success Stories: How Business Owners Used Master Planning to Achieve Business, Financial, and Life Goals (The Master Plan Book 2) The New Organic Grower: A Master's Manual of Tools and Techniques for the Home and Market Gardener, 2nd Edition (A Gardener's Supply Book) Dear Mom & Dad: Help Me Help You: An Elder Law Attorney's Guide to Smart Strategies & Difficult Conversations About Health and Money

Contact Us

DMCA

Privacy

FAQ & Help